Implementing a Model of Early Recognition and Rescue of deteriorating Patients across the Community and Mental Health wards throughout the Scottish Borders

Currently, there is no standard way of recognising deteriorating patients in community settings and mental health wards and subsequently no way of communicating this to secondary care.

**Aim of project:**
- To implement a standardised system like NEWS throughout all Care Homes and Mental Health wards within the Scottish Borders to improve the early recognition and rescuing of deteriorating patients, reducing mortality and morbidity, and developing a method to sustain and monitor the rescuing of deteriorating patients in these community settings.
- Develop a method of communication for patients, family, GP treatment expectations and patient status.
- Promote the use of a structured communication tool for all verbal and written referrals using SBAR.

**Achievements:**
- Post implementation resulted in the early recognition/rescuing of patients.
- Completed four pilots resulting in the modification of the NEWS chart in line with the national NEWS 2.
- SBAR and Escalation Pathway tried, tested and approved for both clinical settings.
- Qualitative and quantitative baseline data collated to highlight implementation benefits.
- Tests of change using QI Model for Improvement on a small scale allowed the modification of this system throughout the project.

**Next Steps:**
- Continue to recognise the early deterioration and rescuing of patients in Care Homes and Mental Health wards.
- To sustain and maintain the use of NEWS throughout all Care Homes and Mental Health wards in the Scottish Borders.

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**National Early Warning System**

**NEWS**

**Achievements:**
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